

Frequently Asked Questions

What is Buffet Catering?

- Buffet catering is a popular method for feeding many people with minimal staff. Guests generally serve themselves while staff replenish and manage the buffet table.

Do you offer drop-off services?

- Drop-off involves your menu being prepared, packaged, delivered warm, and ready to serve. Disposable catering supplies are set up with optional assembly.

How do you price catering services?

- Pricing is per half or full-size pan for each menu item. To reduce food waste, discounts are awarded to parties larger than 100 guests.

I've selected a menu! What's next?

- Simply email LoGreeneCatering@gmail.com with your menu selection and the number of guests expected. Include the delivery address, time of delivery, and budget.

Do you travel outside of Charlotte/Gastonia?

- Yes! We are licensed and insured to work in the state of North Carolina. We are currently only serving within 40 miles for the Charlotte metro area.

Do you charge a travel fee?

- Travel fees are \$1 per mile one way from our kitchen in Gastonia, NC. Due to the level of service requested, travel fees may increase.

Would you require a deposit to book services?

- We require a 50% non-refundable deposit to secure your requested date.

My event is in one month! How can I book quickly?

- If your event is less than one month away, 100% of payment is required to secure your requested service date. A \$75 convenience fee will be added to the final invoice. Some menu items may not be available. Contact LoGreeneCatering@gmail.com with your menu selections.

What payment types do you accept?

- We accept credit or debit card payments, such as Visa, Mastercard, American Express, etc.

Is there a minimum to receive services?

- There is a \$500 minimum for services to be considered.

How soon will I receive a quote or proposal?

- Once a menu selection is received, a quote will be provided via email within 72 hours of receipt. Once a quote is approved, an official proposal with your itemized invoice, payment schedule, and our service contract will be sent shortly after approval.

What is the best way to contact the chef?

- Chef Greene can best be contacted via email at LoGreeneCatering@gmail.com.